

SURENTHANI SUPPIAH



HRD CORP CERTIFIED TRAINER WITH MORE THEN 10 YEARS OF CORPORATE TRAINING EXPERIENCES

Many years of experiences in the legal department of various MNCs have lead me to be a successful corporate consultant and being in this field have given me the capabilities to identify the gaps in skills in terms of demands and supplies.

More often than not, People generally need continuous up-skilling to meet the ever-changing industry and organizations needs. Pursuant to this, I have conducted extensive research and development (R & D) on the gaps and identifying what skills are critically required In line with this, I have developed various business and soft skills training programme to ensure the fundamental principles of an employees or managers are taken care of and the decision - makers understand guidance needed.

I have conducted numerous training sessions to various companies and industries including governmental bodies. I have also extended the training to young adults who are transitioning from college / universities to employment. Building a bridge on the skills set between the organizations and people would be my priority and that is where my focus is as well as therein lies the market demands.

Training programme conducted over the years include but following: -

- Customer Service Essentials
- Effective Communication
- Sales Cycle Stages
- Effective Sales Monitoring
- Empowerment Programme for Women & Youth
- First Impressions
- Problem Solving Skills, Stress & Conflict Management

- Telephone Etiquette
- HR, Work Ethics & Core Values
- Pre - Retirement Programme
- Negotiation Skills
- Motivational Seminars / Workshops for schools and various NGOs
- Team Building Activities
- Interview Skills & Job Placements
- Public Speaking for Kids & Adults
- Sales and Marketing
- Importance of Time Management
- Workplace Efficiency and Leadership
- Fleet Management

Contact Information

Mobile Number : +6018 – 2504155

Email Address : surenthani@infin8g.my